



Luserna S. Giovanni (TO), 26th October 2022

QUALITY POLICY

Turati idrofilo S.p.A. decided to establish a Quality Management System in compliance with the requirements expressed by the ISO 9001:2015 Standard for the following activities:

" Production of non-woven absorbent cotton and production of carded absorbent cotton. Production and packaging of own-brand and private-label absorbent cotton items for medical and non-medical purposes of different sizes and types and dry absorbent cotton wipes with water-activable detergent core for skin cleansing. Trading of cotton buds."

The Management considers the Quality Policy as the mean to lead the organisation towards continuous improvement of its performance.

It constitutes an integral part of the organisation's general strategy aimed at the economic profitability of the organisation and therefore its permanency on the market over time and it is based on the following objectives:

- ensuring that the applicable mandatory requirements are met.
- monitoring the customer satisfaction in order to improve the perceived quality
- implement process monitoring, QMS improvement and reduction of inefficiencies in the organisational and technical management of the organisation
- support staff competence, awareness and participation by keeping up-to-date with the technological evolution taking place in the sector
- ensure staff health and satisfaction
- evaluate suppliers in order to guarantee the quality of the products purchased and subsequently supplied to customers

Further objectives for quality will be defined at least annually during the management review. In order to achieve these quality objectives, the management undertakes to:

- activate, maintain and improve a Quality System in compliance with ISO 9001:2015 Standard
- periodically monitor the Quality System by means of internal audits, in order to assess compliance with the same
- ensure that the Quality Policy is disclosed (through meetings and postings), understood (checking at the end of meetings or during internal audits) and applied at all levels of the organisation and available to interested parties on the Turati idrofilo website.

Turati idrofilo S.p.A. has determined the external and internal factors that are relevant to its goals and strategic directions and that influence its ability to achieve the expected results of its quality management system.

This assessment is included in the Management Review document and updated at least annually or when the analysed factors change.

This analysis leads to the subsequent assessment of risks/opportunities and the subsequent improvement plan.

Managing Director

A handwritten signature in blue ink, appearing to read "Favero", is written over the printed name "Managing Director".